

National Public Safety Telecommunicators Week April 14 - 20, 2024

Written by Matt Weir | April 12, 2024 at 07:16:am



The week of April 14-20, 2024, marks the time of year when we recognize the invaluable service that our Public Safety Communications Centre (PSCC) operators in Saint John and across the country provide to our officers and the community.

The PSCC is a critical part of the Saint John Police operations. It is responsible for providing emergency and non-emergency call-taking and dispatching services 24 hours a day, 7 days a week.

The center is staffed by highly trained and experienced operators who are responsible for quickly and accurately responding to emergency and non-emergency calls and dispatching the appropriate resources. The center is an invaluable asset to the Saint John Police and is essential for keeping the community safe.

In addition to the Saint John Police, the PSCC is a Public Safety Answering Point (PSAP) for the Province of New Brunswick responsible for answering 911 calls regionally from St. Stephen to Sussex. Additionally, they provide emergency and non-emergency call taking and dispatching services for the Saint John Fire Department and 34 other fire departments between St. Stephen and Sussex.

The members of the Saint John Public Safety Communications Centre provide a vital link to the community, police, and fire. Whether dealing with a high stress

911 call or a general report, our operators provide a professional, caring, and courteous first point of contact, all while gathering pertinent information to ensure proper resources can be directed at any time, anywhere. “We are extremely proud of the tireless dedication and commitment of our operators as we celebrate them this week, for the service they provide.” Chief R.M. Bruce

Together a safe, secure, healthy community

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